



www.daavlin.com
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Home Phototherapy Extended Warranty

Protect your investment today! Daavlin's Extended Warranty Program takes over when your regular warranty expires. Enjoy years of worry free operation and extend the benefits of Daavlin's superb manufacturer's warranty at a very reasonable additional cost. Renewals are available.

Extended Warranty Program Options:

Model of Your Unit:	Serial Number of Your Unit:	Cost per Month:	# of Months to Extend Warranty (Circle one):			Total: (Cost per month X # of months)
UV Series		\$14.00	12	24	36	\$
7 Series		\$7.00	24		36	\$
M Series		\$7.00	24		36	\$
1 Series		\$5.00	36			\$
DermaPal		\$2.00	36			\$

Patient Information:

Patient Account Number:		
Patient Name:		
Street Address:		
City, State, Zip Code:		
Phone Number:		
Email Address (if available):		
Fax Number (if available):		
Payment Method:	<input type="checkbox"/> Credit Card (List account info below)	<input type="checkbox"/> Personal Check
Credit Card Account Number:	Exp. Date:	3 or 4 Digit Code:
Authorized Signature:	Date:	

If paying by credit card, a one-time transaction will be made for the total based upon your selected warranty extension.

If paying by check, please make check payable to Daavlin and mail along with this completed form to: Daavlin, P.O Box 626, Bryan, OH 43506.

Daavlin's Extended Warranty Agreement

Daavlin's Extended Warranty includes all parts, labor and travel costs, excluding lamps, incurred as necessary to repair or replace covered components under the terms and conditions of this Agreement. The Extended Warranty does not cover decreases in lamp output or control system calibrations.

Extended Warranties become effective with receipt of a signed Extended Warranty Agreement and upon payment in full. In the event an Extended Warranty is purchased while the original warranty is still in effect, it will become effective upon expiration of the original warranty. Extended Warranties are available for phototherapy devices equipped with Daavlin's Flex Control or Timer systems only. Daavlin reserves the right to accept an Extended Warranty based on the condition of the equipment. An inspection by an authorized technician may be required. The Extended Warranty does not cover acceptance inspection costs.

Daavlin's Extended Warranty does not apply to any unit which has been used, repaired or altered outside the factory in any way that affects its design or which has been subject to misuse, negligence or accident, or which has been operated in any way other than in accordance with the device's operating instructions. The Extended Warranty does not extend to repairs made necessary by the use of parts or accessories not recommended by Daavlin and covers only equipment at the original consumer's premises. The Extended Warranty will be voided if non-qualified technicians perform any repair or maintenance without prior written authorization from Daavlin.

Daavlin may require the return of parts claimed to be defective for its examination and shall be the sole judge as to whether or not the parts are in fact defective under the terms of the Extended Warranty. Daavlin reserves the right to bill for travel time, expenses and service costs for requested "warranty" service trips which result in work not covered by the warranty. This may include, but is not limited to, a tripped circuit breaker, an unplugged machine or a blown fuse.

Daavlin will arrange for a qualified service technician to repair or replace the systems or components covered in accordance with the terms and conditions of this Agreement.

The foregoing shall be the buyer's exclusive remedy. In no case will Daavlin be liable for consequential damages even if Daavlin has been advised of the possibility of such damages. The foregoing warranties are in lieu of all other warranties expressed or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose.

Responsibility of Buyer

Contact the Daavlin Service Department for direction and authorization before any service work is performed. Cooperate in conducting minor diagnostic work when a problem is being reported. This may entail running one or more short operational routines and answering troubleshooting questions.

How We Handle Warranty and Service

Service work is divided into two levels of urgency: Major Service Needs and Minor Service Needs:

Major Service: Within five (5) working days, Daavlin will exercise all due effort to make any necessary repairs to a machine that is inoperable, unless otherwise arranged.

Minor Service: Within ten (10) working days, Daavlin will exercise all due effort to make any necessary repairs to a machine that has a minor malfunction, unless otherwise arranged. Such minor repairs include but are not limited to malfunctioning ballasts or lamp holders, an inoperative beeper or an inoperative lamp position (other than burned out lamps).

The following types of work are examples of "maintenance" and do not fall within the scope of the warranty: Replacement of lamps, unit cleaning, leveling the equipment and calibration. Any work performed by Daavlin technicians or subcontractors which falls outside the warranty will be billed at the prevailing service rate at the time of service.